

Careers Service, The University of Adelaide

Resume Workshop

adelaide.edu.au seek LIGHT

# What we will cover today

- What employers want to see on your resume
- Resumes preparation
- Resumes writing
- Cover Letters writing



Skills, knowledge and attributes

What Employers Want

# What are Employers looking for?

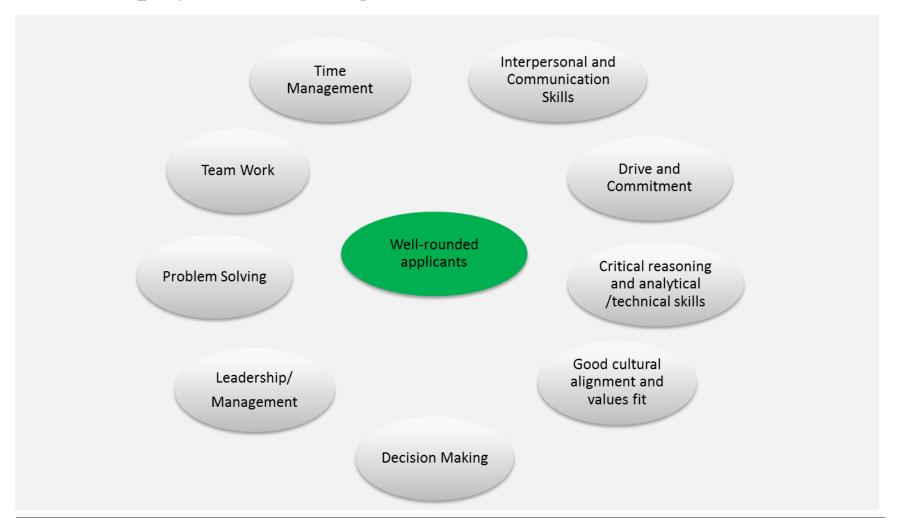
When assessing potential employees for graduate positions, what skills and abilities do employers look for?



University of Adelaide 4

# What are Employers looking for?

# What employers want – in graduate recruits



University of Adelaide 5

# Maximising Employability - Get involved

Teamwork

- Team sports
- Clubs
- Playing in a band / orchestra
- Part time or casual work (e.g. retail or hospitality)

Logic / Problem Solving

- Relevant volunteer work
- Internships / work experience

Time Management

- Organising events
- Prioritising work, study and social activities

Communication Skills

- Volunteering
- Peer mentoring
- Part time work
- Student committees
- Presentations
- Industry mentoring

Drive/ Passion

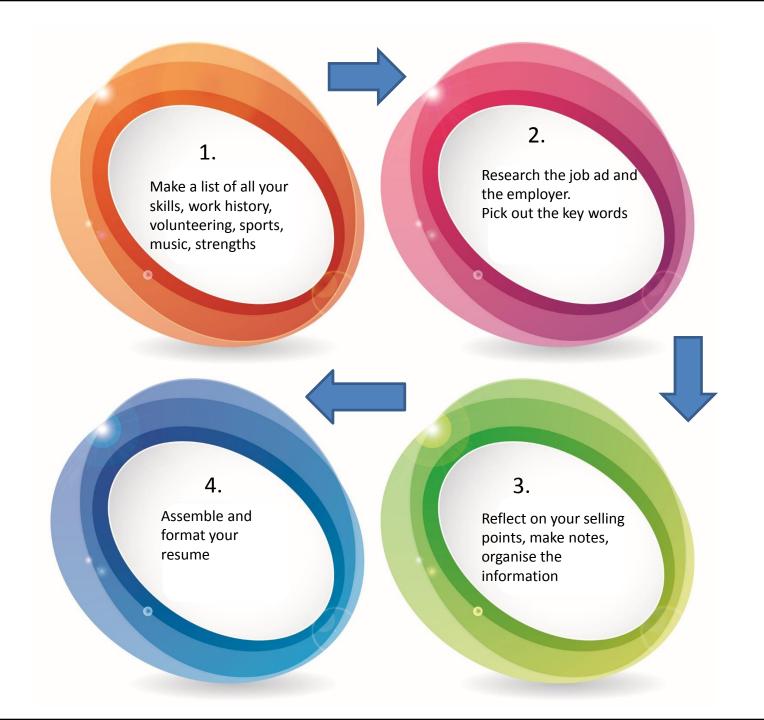
- Work experience
- Student committees
- Overseas study exchange

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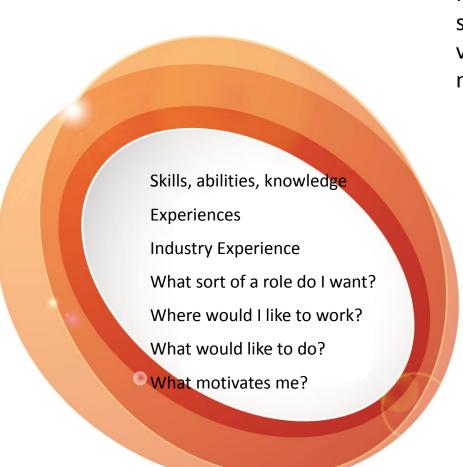


Preparation

Resumes



# Step 1: Research ME



Make a list of all your skills, work history, volunteering, sports, music, strengths

# Step 2: Research Opportunities



# Step 2: Research Job Advertisements



#### Look at the Job Ad

What does it offer you?

Are you suited to this position?

Does it match your goals?

#### **Questions to check**

Type of practice / organisation?
Adelaide / country / interstate?
Full time / part time?
Does it have your specialty?

# **Operations Analyst**

Our client is a leading Australian bank with a vast international presence. The exceptional reputation leading its recent growth, this bank is a market leader in retail, business, corporate and institutional banking. This large organisation continues to grow and build for the future. They have a great culture and proven track record of supporting their staff.

#### About the role

They are looking for a candidate with a strong numerical and statistical background with relevant work experience, being exposed to financial markets and a variety of banking products. This market leader is currently looking for a Derivatives specialist to join their confirmations team. Your role will be critical to the success and ongoing growth of a business that is looking to grow.

#### Key Responsibilities

- · Confirmations of Derivative products.
- · Cross training across Fixed Income and Equities
- Investigation and resolution of failed trades and working directly with counterparties and other internal departments.
- Involvement in various adhoc projects and process improvement

#### Key Requirements

- MUST have a minimum of 18 months experience, ideally with Derivatives. However, Fixed Income or Equities will be considered.
- · Exposure to Banking products and financial markets.
- Relevant tertiary education in finance or mathematics.
- The candidate must be a team player capable of working under pressure to meet strict deadlines.
- Strong communication skills, able to interact with other departments.
- · Ability to use Excel and Access to intermediate level

# Step 3: Reflect on you



# Step 4: Assemble your resume

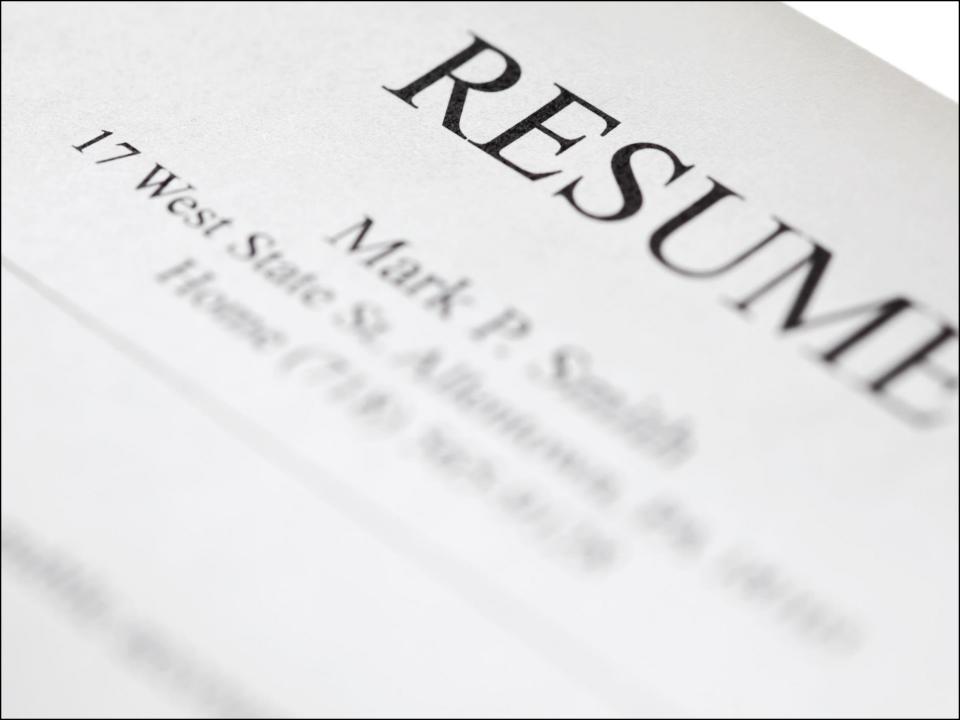




Writing your

Resume

# 00:01





# Common headings



# 1

# **Common headings:**

- Personal details
- Career Goal
- Education
- Awards and Achievements
- Related Experience
- Employment History
- Skills Summary
- Extra-curricular activities
- Referees





# **Common headings:**

- Personal details
- Career Goal
- Programming experience /languages
- Education
- Awards and Achievements
- Related Experience
- Employment History
- Skills Summary
- Extra-curricular activities
- Referees





#### **Full Name**

Address: 24 Vine Street, Adelaide, SA 5000

E-mail: first.last@adelaide.edu.au

Mobile: 0400 000 000

Linkedin Profile: yourpersonalurl.linkedin.com.au

#### **Notes:**

Font size in 11-12, spacing 1 or 1.15 is best

Your name in bold, font size 14-18

Current contact details, Footer-name and page number

No personal details (age, marital status, religious status)

(Optional-International students Visa status)

Email address- not your Hotmail account from year 7

e.g. <a href="mailto:com">cutie\_smoopy16@hotmail.com</a> is <a href="mailto:not">not</a> a good look



## Michelle McKinnon

Address: 24 Vine Street, Adelaide SA 5000

E-mail: first.last@adelaide.edu.au Mobile: 0400 000 000





# **Career Objective**

A self-motivated engineer equipped with a solid theoretical foundation; drafting, surveying, research and problem solving skills; experience in bridge, road and structural design; as well as the ability to use various engineering related software packages proficiently.

Seeking to obtain a position within a growing company where my existing skills will benefit my employer, and be part of an environment where I will be challenged so that I may gain even more experience

Which one would you hire?





# **Career Objective**

A self-motivated engineer equipped with a solid theoretical foundation; drafting, surveying, research and problem solving skills; experience in bridge, road and structural  $\forall$  design; as well as the ability to use various engineering related software packages proficiently.

Seeking to obtain a position within a growing company where my existing skills will benefit my employer, and be part of an environment where I will be challenged so that I may gain even more experience

#### **Notes:**

If you are struggling-leave it off. It isn't worth the risk.

E.g. Goal: To work for a company where I can use my skills.

Employer reaction: So what?





## **Education**

**2011- present** Bachelor of Civil and Structural Engineering

The University of Adelaide

**Expected Graduation November 2015** 

GPA 6/7

**2007-2011** South Australian Certificate of Education

**Brighton High School** 

Adelaide ATAR 95.5

## **Notes:**

- Details of each institution- full degree name, full institution, reverse chronological order.
- Academic achievement, GPA (6 out 7), Thesis title, Honours. International qualifications

# Fiona Brammy

46 Stanley Road Unley SA 5064 0424 622 824 fiona.brammy@hotmail.com

Residency status - Australian Citizen

## Educational

2010 - Present Bachelor of Nursing

The University of Adelaide

GPA: 6.5

Expected completion: November 2013

Achievements:

- Resthaven Undergraduate Scholarship for Nursing Students
- Member of the Golden Key International Honour Society as validated by The University of Adelaide

2008 South Australian Certificate of Education

Walford School for Girls

Prize awarded - Dux of the School

Clinical Experience



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# **Awards and Achievements**

Scholarships and academic awards are preferable and employers value community recognition.

Leave out primary school swimming certificates or anything too outdated

# Examples of awards

- Awarded Dean's Merit Prize
- Member of Golden Key International Honour Society



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# **Awards and Achievements**

- 2013 Member of Golden Key International Honour Society for maintaining academic average with the top 15% of university students
- 2011 Awarded Dean's Merit Prize for Exceptional Academic Achievement





# **Related Experience**

Dec 2015 - Feb 2016 Internship, BAE Systems, Adelaide

## Key Responsibilities:

- Received training in stress and stability analysis
- Assessed advanced electrical technologies
- Shadowed Client Manager to gain insight into relationship building skills
- Completed research projects for business development

## Key Achievements:

 Delivered a report and presented results to Company Engineering Executives on Engineering Practice. My recommendations were accepted and incorporated into the current project.





# **Employment History**

June 2011- May 2012

Check-out Operator, Coles, Welland

#### Key Responsibilities:

- Packed customer groceries
- Developed quick and accurate cash handling and EFTPOS transaction skills
- Provided helpful customer service
- Counted and balanced registers

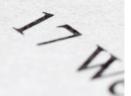
## Key Achievements:

- Manager consistently commented on my exceptional communication and customer service skills
- Best Team Member award

#### Notes:

- Part time work, reverse chronological order, dates.
- If no employment history, add Volunteering instead. www.auu.org.au www.volunteering.austraining.com.au www.australianaidvolunteers.gov.au www.projects-abroad.com.au Local councils

## Fiona Brammy



#### **Employment History**

Jun 2008 - Jan 2010 Office Manager

#### South Australian Tertiary Admissions Centre (SATAC)

Key Responsibilities:

- Coordinated the STAT, including test administration, selection, training and supervision of invigilators, devising and conducting an advertising campaign, management of results and applicant counseling
- Provided high level customer service for SATAC clients
- Coordinated end of quarter and year financial reports for the Australian Taxation Office and the Auditor General's Department
- Managed daily, monthly and yearly banking reconciliations, financial reporting, accounts payable and receivable (Total expenditure \$3m in 2003)
- Supervised the Directorate's Receptionist / Administrative Assistant and casual staff

Jan 2007 - May 2008 Office Administrator

#### South Australian Tertiary Admissions Centre (SATAC)

Key Responsibilities:

- Diary Management of Senior Staff
- Customer Service
- Mail distribution



## **Skills Summary**

## **Computer Skills**

Microsoft Office suite R statistical software C++ Java

#### Languages

French (Fluent)
Chinese-Mandarin (Fluent)
German (intermediate)
French (basic)

## **Training Certificates**

Senior First Aid Officer (2013) St Johns First Aid (2011-present) OH&S Training (2011-present) Microsoft office is something employers would expect – noting it down could highlight you have nothing else.

Need to rate skills, Eg

Expert user of C++

Competent user of R Statistical software

#### **Notes:**

Any relevant skills you have gained through Education/Employment Learn a language

http://www.adelaide.edu.au/pce/language-courses/language-benefits/





# **Extra-Curricular Activities**

- Professional Association Memberships
- Volunteering
- Leadership Activities
- Student Club Memberships

#### **Notes:**

- Highlight your activities outside of education and work commitments
- Be positive and demonstrate these with passion





# Interests

- Cooking->>>
- Reading ->>>>
- Yoga and meditation workshops
- Travelling>>>>>





# **Interests**

- Cooking- passion for Indian cuisine, and sweet pastry work
- Reading- Non fiction
- Yoga and meditation workshops
- Travelling to far North Queensland especially throughout The World Heritage Daintree rainforest



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# Referees

Dr Peter Lewicki Senior Lecturer in Engineering The University of Adelaide +61 8 8272 3565 p.lewicki@wch.edu.au

## **Notes:**

Willing to attest to an employer on your behalf

3 References, previous co worker, manager, not a family member, International referee – consider level of spoken English





What **don't** employers want to see on your resume?





# What **don't** employers want to see on your resume?

- 1. Long, wordy cover letters and resumes
- 2. Generic resumes- not targeted to the position
- 3. Putting your photo on a resume
- 4. Spelling errors, typos, and poor grammar
- 5. Dates not included, or inaccurate dates
- 6. Lying or misleading information
- Content focuses on soft skills and neglects hard data





## What don't employers want to see on your resume?

- Long, wordy cover letters and resumes
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# Resume Fonts and SizeS

This is a very good resume and I will get the job.

This is a very good resume and I will get the job.

This is a very good resume and I will get the job.

This is a very good resume and I will get the job.

A: 62 Mckinnon Avenue, Clarence Gardens, 5039 SA | DOB: 14 Dec, 1999 | M: 0415 111 448 | E: michelle.mckinnon@gmail.com

#### Work History

July 2013 - March 2014 McConnell Dowell Undergraduate Engineer for the delivery of the Adelaide Showground Station. Practical experience in developing design solutions, managing and negotiating with subcontractors and coordinating construction works. Competent in developing RFQs, ITPs, CEPs and writing subcontracts. Use of engineering drawings, engineering standards, architectural and client specifications. Feb 2013 - Mar 2013 MELI Consulting Engineers (Work Experience) Competent use of CAD and Podlok design software. Design of residential housing frameworks and concrete foundations. Jul 2010 - July 2013 Maid of Auckland Hotel Administration, coordination of staff training and customer service. Feb 2010 - Jan 2011 Parisi's Restaurant, Hyde Park Fine dining waiting, functions and knowledge of food and wine. Nov 2009 - Feb 2010 Un Café Bar, Hyde Park Barista and food preparation. June 2008 Magryn & Associates Engineering Consultants (Work Experience)

#### Education

| Bachelor of Civil and Structural Engineering with a Bachelor of Finance<br>The University of Adelaide | 2010 - Present |
|---|----------------|
| Westminster School (Captain of School)  | 2005 - 2009    |

#### Achievements

| 2014 | President of Adelaide University Civil Engineering Society            |
|------|---|
| 2014 | $Sponsorship\ Advisor of\ Adelaide\ University\ Engineering\ Society$ |
| 2013 | Treasurer of Adelaide University Civil Engineering Society            |
| 2011 | Golden Key International Honor Society Inductee                       |
| 2009 | School Captain, Westminster School                                    |
| 2009 | Duke of Edinburgh Gold Award  |





### **Summary**

**Keep it simple – and try different layouts** 

The first page is prime real estate

Use reverse chronological order

Don't include photos

Don't lie

Spelling and grammar checking is crucial (don't rely on spellchecker)

**Seek quality referees** 

**Include page numbers** 

Include your name on every page





## **Creative Resume Designs!**

**E- resumes** 

http://www.rleonardi.com/interactive-resume/



Your cover letter is a professional introduction to a potential employer It is important Read the job specifications carefully Go through your resume and find your main achievements/ skills Don't be shy and really tell the employer why you're the best candidate for the job Demonstrate your enthusiasm and passion

#### **Sections for a cover letter:**

The heading

The formal greeting

The introduction

Job specific information

The close

Signing off

Your Name Your Address Telephone Email

Name of Employer Contact Job Title Company Name Address

Date

Dear Mr/Ms \_\_\_\_\_\_(Surname)

#### Title of the Position and Reference Number (if known)

Paragraph One - Refer to the position and where you saw it advertised.

Paragraph Two – Highlight the key skills and abilities you have gained during your education which are relevant to the position.

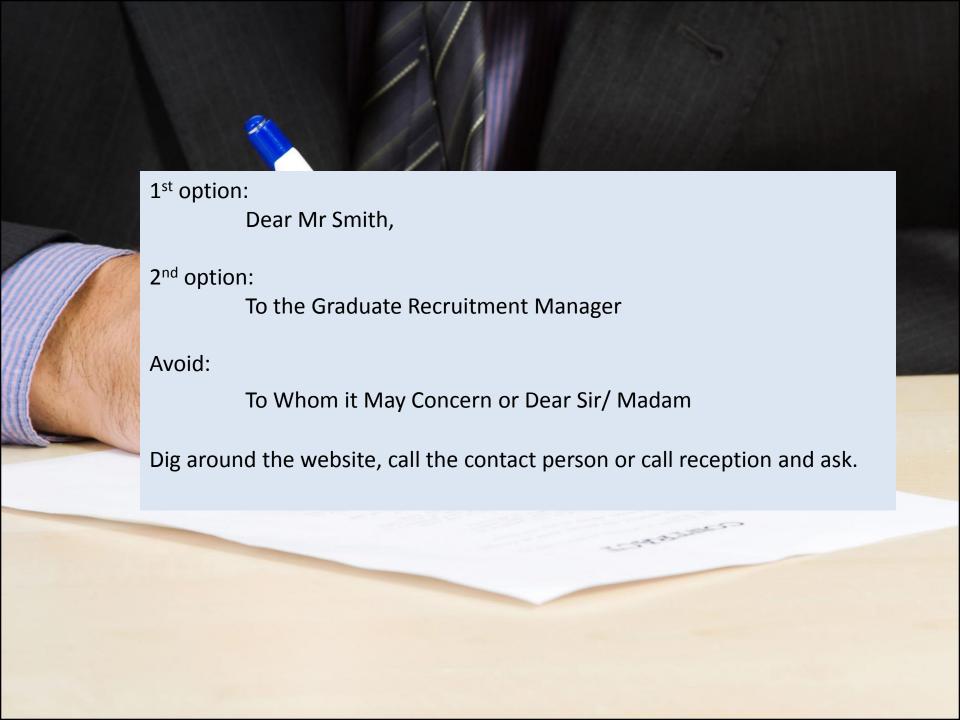
Paragraph Three – Highlight the key skills and abilities you have gained during your previous employment and industry experience. This is your opportunity to sell yourself. Remember to provide evidence of your skills by relating them back to your work, studies or experiences.

Paragraph Four — Write about why you are interested in the role and responsibilities. You may also like to talk about the company culture or another appealing aspect of the organisation. Employers are only interested in interviewing candidates who express a genuine interest in the company and the role.

Paragraph Five – Detail the information you have included in your application (eg. Resume, selection criteria address) and how/when you could be contacted to arrange an interview.

Yours Sincerely

(sign if sending a hard copy)
Your Name



I am writing in response to your advertisement on Jobs in Mining Website for the Graduate Structural Engineer position within Technip. As I am currently undertaking my final year of Civil and Structural Engineering at the University of Adelaide.

Technip is in particular interest to meas I will have the opportunity to be involved in the design and construction of majorOil and Gas Projects similar to the Kupe Gas Project and Wheatstone Project. Your company has an impressive industry reputation internationally for delivering award winningprojects within a variety of disciplines. From researching your company I have found that you provide acomprehensive graduate program developed by real engineers, which has attracted me to apply for Technip. As I've attended numerous site visits around regional South Australia, the opportunity to work within remote regions within Australia appeals to me. Rotations between structural and hydraulic projects throughout the graduate program would align well with my passions and previous work experience.

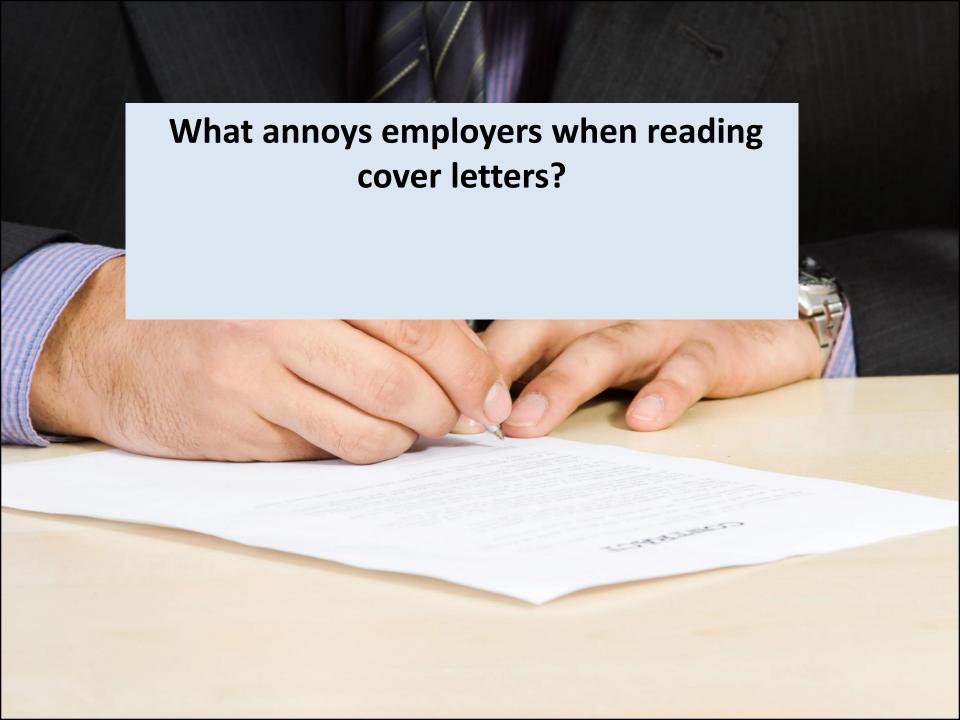
Throughout my studies at the University of Adelaide, I have developed engineering problem-solving skills though modern and computer-based methods such as Mictrostran, EPANET, FORTRAN, Visual Basics, HEC-RAS and Microsoft Excel and Project within the main areas of structural, geotechnical and water engineering. The course has focused on establishing fundamental analytical skills to solve real engineering problems such as the design of a water distribution system through the simulation of EPANET and Pile Design for the Seaford Rail Extension within South Australia. I have consistently displayed my commitment to my studies through achieving a current GPA of 5.875.

In 2013 I was the only student within the Civil and Structural Engineering cohort to be awarded SA Water Undergraduate Scholarship for Women in Civil Engineering. This enabled me to undertake 12 weeks placement with SA Water, during this timel worked within an engineering group of 4 communicating with project managers, operators and construction workers to complete the projects. I was able to apply my theoretical knowledge in real lifeengineering projects some examples are the design of tank roofs, anchor and thrust blocks for pipelines and steel portal frames.

Over the past three years I have held casual positions in the hospitality and retail industry. In doing so, further developing my communication skills with my co-workers and customers and gaining experience working within a team to produce efficient and satisfactory customer service. Along withfurther developing time management skills by balancing work, study and sporting commitments during the academic year. I volunteer at my alumni school, Mercedes College to speak to current Year 11 and 12 students to share my educational experiences and advice with them, developing my presentation and public speaking skills.

Thank you for considering my application. Enclosed is a copy of my resume and academic transcript. I welcome the opportunity to discuss my application with you in more detail through a scheduled meeting or phone call.

| My name is             | and I wish to apply for a graduate position with             | I am currently completing                     |
|------------------------|--|---|
| my final year of a Ba  | achelor of Civil and Structural Engineering (Honours) wit    | th a Bachelor of Finance at the University of |
| Adelaide.              |  | •   |
| 71000                  |  |   |
| is a                   | a company of great interest to me. The company boasts        | and iconic portfolio, which is driven by an   |
|                        | able team environment. I am a hardworking individual w       |   |
|                        | e believe I will thrive professionally and develop persona   |   |
| skills, and therefore  | e believe I will till ive professionally and develop persona | my working with                               |
| My experience as a     | n undergraduate engineerfor has provide                      | d me with sound insight into the              |
|                        | ry. As part of the project management team delivering the    | _   |
| _                      | ruction activities, negotiated with subcontractors, develo   |   |
|                        |  |   |
|                        | pecifications, and presented in both site and client meeti   |   |
| engage in a busines    | ss manner, meet targets and communicate effectively ac       | ross a number of disciplines.                 |
| University has enha    | anced my teamwork and leadership skills. I am the curre      | nt President of the Adelaide University Civil |
| _                      | y (AUCE) where I lead a team of university students and c    |   |
|                        |  |   |
|                        | es for the Civil Engineering School. Furthermore, I am the   | sponsorship Advisor to the Adelaide           |
| University Engineer    | ring Society (AUES).   |   |
| In my final year of s  | school I was elected by the students and staff School Cap    | tain of School where Head a                   |
|                        | fects and represented the school formally. I was awarde      |   |
|                        |  |   |
| _                      | e and received Australian Defence Force Long Tan Leade       | rship and reamwork awards. This               |
| demonstrates my co     | ompassion and willingness to make a difference.              |   |
|                        |  | ah Award I alaa aa aa in ahaa ah in ah ah a   |
|                        | outdoors and have completed my Gold Duke of Edinbur          | gn Award. I also remain strongly involved     |
| with                   | School Old Scholars Football Club.                           |   |
| I am a determined      | and positive individual with a hard work ethic, strong lea   | adership and interpersonal skills and an      |
|                        | vell in a team environment. These are qualities which I fe   |   |
|                        | elop further in the workplace.                               |   |
| triat i interio to dev | relop ful tilet ill tile workplace.                          |   |



# What annoys employers when reading cover letters?

- Being vague
- Changing subject in the same paragraph
- Not using demonstrated examples

Eg. I am an expert in MS Excel ( what have you produced)

During my 7 weeks work experience with an SA construction company, I \*\*\*\*\*\* ( which company)

I work well in a team situation and have excellent communication skills (SHOW ME!)

Using the same cover letter for every application



### **Summary**

Check and then double check your spelling, grammar and expression

Avoid run on sentences – keep it bite size

Tell the employer why you want to work for them specifically (this is very important)

Tell the employer why you chose your profession

Use this as an opportunity to draw their attention to the most crucial information about you

Keep it to one page



## Book a Resume Express Check



• Use the following link to self-book a 15-minute Express Check appointment with one of our Careers Staff:

https://careerhub.adelaide.edu.au/students/appointments/app/topic/5?typeId=48530





# Careers Service

## Services to help you:

- Prepare for job applications & interviews
- Gather advice about career planning
- Workshops (e.g., resumes, cover letters, interview skills, work experience, job hunting, LinkedIn)
- Events (e.g., Careers Expo)
- Networking with Employers

www.adelaide.edu.au/student/careers career.services@adelaide.edu.au +61 8 8313 5123